



Village of Scarsdale

VILLAGE HALL / 1001 POST ROAD / SCARSDALE, NY 10583
914.722.1110 / WWW.SCARSDALE.COM

PRESS RELEASE

For Immediate Release
Contact: Village Manager's Office
914.722.1110

January 23, 2019

Village Hall Telephone Number Spoofed – SCAM Alert

Please note that a phone number to the Village Manager's Office, 914-722-1110, has been "spoofed." According to the Federal Communications Commission (FCC), "Caller ID spoofing is when a caller deliberately falsifies the information transmitted to your caller ID display to disguise their identity. Spoofing is often used as part of an attempt to trick someone into giving away valuable personal information so it can be used in fraudulent activity or sold illegally, but also can be used legitimately, for example, to display the toll-free number for a business."

Of course, the Village of Scarsdale *does not* solicit or demand any form of payment by phone or wire transfer. Recipients of any such call should disconnect from the caller. Do not provide any information to the caller, no matter how legitimate s/he may sound. The FCC also offers [Caller ID Spoof Tips](#) to help avoid becoming a victim of a caller ID spoof.

Apparently, persons scattered across the United States are receiving calls showing 914-722-1110, a Village Hall phone number, in the caller ID. If connected, the caller may solicit or demand money for a variety of reasons, including ill, injured, or detained family members. The scam does not appear to be locally prevalent, as contacts to Village Hall have all come from out-of-state, but local calls may be possible.

The Village of Scarsdale is investigating the problem. Because of the volume of "missed calls" being returned to staff at Village Hall, 914-722-1110 will be temporarily unavailable for incoming calls. A recorded message instructs callers actually seeking to contact the Village Manager's Office to dial a different number; please listen to the recording if you need to reach the Village Manager's Office today.